

In Place of FORM PTO-1449 (Modified)

Serial No. \_\_\_\_\_

Applicant: Brown et al.

Filing Date: \_\_\_\_\_

Group: \_\_\_\_\_

Atty. Docket No. AUS920010946US1LIST OF PATENTS AND PUBLICATIONS FOR  
APPLICANT'S INFORMATION DISCLOSURE  
STATEMENT10/006004  
12/03/01  
10/006004  
12/03/01

## Reference Designation

U. S. PATENT DOCUMENTS

Examiner <u>Initial</u>	Document <u>Number</u>	<u>Date</u>	<u>Name</u>	<u>Class</u>	Sub- <u>class</u>	<u>Filing Date</u> <u>if Appropriate</u>
<u>MCU</u> AA	US 4,577,067	03/18/86	Remotely Controlled Telephone Hold Program System	179	99	10/02/83
<u>MCU</u> AB	US 5,953,392	09/14/99	Method and Apparatus for Telephonically Accessing and Navigating the Internet	379	88.13	03/01/96
<u>MCU</u> AC	US 5,978,467	11/02/99	Method and Apparatus for Enabling Interaction Between Callers with Calls Positioned in a Queue	379	266	11/02/99
<u>MCU</u> AD	US 6,014,439	01/11/00	Method and Apparatus for Entertaining Callers in a Queue	379	266	04/08/97
<u>MCU</u> AE	US 6,125,178	09/26/00	Method and Apparatus for Enabling Interaction Between Callers with Calls Positioned in a Queue	379	266	09/22/99
<u>MCU</u> AF	US 6,178,240 B1	01/23/01	Method and Apparatus for Entertaining Callers in a Queue	379	266	11/05/99
<u>MCU</u> AG	US 6,208,729 B1	03/27/01	Method and Apparatus for On-Hold Switching	379	266	10/16/98
<u>MCU</u> AH	US 6,263,051 B1	07/17/01	System and Method for Voice Service Bureau	379	88.17	12/07/99

FOREIGN PATENT DOCUMENTS

Examiner <u>Initial</u>	Document <u>Number</u>	<u>Date</u>	<u>Country</u>	<u>Class</u>	Sub- <u>class</u>	<u>Filing Date</u> <u>if Appropriate</u>
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OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Examiner

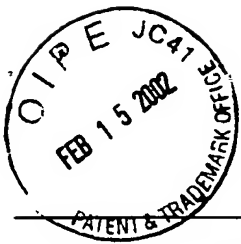
Initial

<u>MCU</u>	BA	U.S. Patent Application No. _____	(Attorney Docket No. AUS 920010944US1)
<u>MCU</u>	BB	U.S. Patent Application No. _____	(Attorney Docket No. AUS 920010945US1)
<u>MCU</u>	BC	U.S. Patent Application No. _____	(Attorney Docket No. AUS 920010947US1)
<u>MCU</u>	BD	U.S. Patent Application No. _____	(Attorney Docket No. AUS 920010948US1)

Examiner: M. C. Velt

Date Considered: 4/22/04

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



In Place of FORM PTO-1449 (Modified)

LIST OF PATENTS AND PUBLICATIONS FOR  
APPLICANT'S INFORMATION DISCLOSURE  
STATEMENT

Serial No. 10/006,004

Applicant: Michael W. Brown, et al.

Filing Date: 12/3/2001

Group: 2645

Atty. Docket No. AUS920010946S1

Reference Designation

U. S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate
<u>MCu</u>	AA 5,875,231	2/23/1999	Farfan et al.			
	AB					

FOREIGN PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Country	Class	Subclass	Translation Yes No

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Examiner  
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Technology Center 2600

Examiner: M.C. Van

Date Considered: 4/22/04

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.